

Ref: 1870/NCGTC/ECLGS

July 20,2023

The Chairman & Managing Directors, Chief Executive Officers of all  
Scheduled Commercial Banks, Financial Institutions,  
Non-Banking Finance Companies,  
Scheduled Urban Co-operative Banks (SUCBs)

Madam/Sir,

**Emergency Credit Line Guarantee Scheme (ECLGS) –Settlement of Claims**

As part of continuous endeavor to improve our services, it has been decided to share the common reasons for which claims under ECLGS are being returned/rejected. List of the same is given in Annexure.

In this connection, we solicit your personal attention for sensitizing the officials of your Bank / institution to take necessary precautions while lodgment of claims under ECLGS.

We assure you of our best services, at all times.

Yours faithfully,



[Durgesh Pandey]  
Chief Executive Officer

Encl: Annexure

हम हिन्दी में पत्राचार का स्वागत करते हैं।

नेशनल क्रेडिट गारंटी ट्रस्टी कंपनी लिमिटेड  
(वित्त मंत्रालय, भारत सरकार)

NATIONAL CREDIT GUARANTEE TRUSTEE COMPANY LTD.®  
(Ministry of Finance, Government of India)

पंजीकृत कार्यालय : स्वावलम्बन भवन, सी-11, जी-ब्लॉक, बान्द्रा-कुर्ला कॉम्प्लेक्स, बान्द्रा (पूर्व), मुंबई - 400 051, भारत. दूरभाष : 022-67531194  
Registered Office : Swavalamban Bhavan, C-11, G-Block, Bandra-Kurla Complex, Bandra (E), Mumbai - 400 051, India. Tel : 022-67531194  
CIN: U65191MH2014GOI302620 | Website : www.ncgtc.in

**Annexure**

Sr No	Few common reasons for return/rejection of ECLGS Claim
1	<p>GECL Ledger</p> <ul style="list-style-type: none"><li>• The account became NPA before NPA date mentioned in ECLGS portal and not reported on portal within 90 days of turning NPA.</li><li>• Rate of interest for GECL levied is above the stipulated cap (For Banks and FIs interest rate cap is 9.25% p.a or For NBFCs is 14% p.a)</li><li>• Rate of interest levied on GECL is not available.</li><li>• GECL ledger uploaded does not include information from date of disbursement till lodgment date.</li><li>• GECL ledger doesn't contain running balance (sample ledger format to be provided is enclosed)</li><li>• GECL sanction amount is more than eligible amount as on reference date</li></ul>
2	<p>Parent Ledger</p> <ul style="list-style-type: none"><li>• Account was over 90 days past due as on sanction/disbursement date.</li><li>• One time settlement (OTS) has been done in the account.</li><li>• The parent ledger uploaded does not include data from reference date till lodgment date.</li><li>• Parent ledger doesn't contain running balance (sample ledger format to be provided is enclosed)</li></ul>
3	<p>Bureau Report</p> <ul style="list-style-type: none"><li>• The attached bureau report doesn't reflect any exposure of the MLI.</li><li>• The bureau report provided is prior to reference date or at on the time of lodgment.</li><li>• As per bureau report, DPD is more than 60 days as on reference date for ECLGS 1.0,2.0,3.0 and their extensions and DPD is more than 90 days as on reference date for ECLGS 4.0.</li></ul>
4	<p>Legal Action/Security Creation document</p> <ul style="list-style-type: none"><li>• Legal action taken for both GECL &amp; parent assistance are not in same forum. Legal action taken on GECL but not on parent loan. Interest of NCGTC seen compromised.</li><li>• Relevant pages of legal action document not uploaded (Only relevant pages from where GECL sanction, security creation and GECL outstanding dues can be checked need to be uploaded).</li><li>• Securities mentioned in the legal action document uploaded is not consistent with all the securities as per security creation document(s).</li><li>• Second charge creation in favor of NCGTC viz. Deed of Hypothecation cum loan agreement, Memorandum of Deposit of Title Deeds and Registered Mortgage etc. are not uploaded.</li><li>• GECL Sanction letter for cases above Rs 25 lakh (outstanding loan on the reference date plus loan sanctioned under GECL) are not uploaded.</li></ul>
5	<p>Takeover related issues:</p> <ul style="list-style-type: none"><li>• NOC not uploaded.</li></ul>



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	<ul style="list-style-type: none"><li>• Parent ledger, Bureau report as on reference date and GECL ledger of Transferor MLI not uploaded.</li><li>• GECL ledger of Transferee MLI not uploaded.</li><li>• Security creation document of Transferee and Transferor MLI not uploaded.</li></ul>
6	Scanned copy of ledgers and bureau reports are uploaded which are <u>not legible</u> . Hence, only Digital PDF documents should be uploaded.



**Format required for Ledgers.**

**For GECL Ledger**

Bank Name
Run Date :
For the Period :

Customer Name:		Sanction Amount:	
Customer Id:		Sanction Date:	
Address:		Disbursed Amount:	
Loan Account No:			
Rate of Interest:			

Txn Date	Value Date	Particulars	Debit	Credit	Balance	
24-06-2020	24-06-2020	Disbursement from	8,200.00	0	8,200.00	
06-07-2020	06-07-2020	Details of various debit and credit entries till lodgement of claims	200	0	8,400.00	
06-07-2020	06-07-2020		0	200	8,200.00	
25-07-2020	24-07-2020		51	0	8,251.00	
25-07-2020	24-07-2020		0	51	8,200.00	
25-08-2020	24-08-2020		52	0	8,252.00	
25-08-2020	24-08-2020		0	52	8,200.00	
25-09-2020	24-09-2020		0	52	8,148.00	
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**For Parent Ledger**

BANK NAME
Run Date :
For the Period :

Customer Name:		Sanction Amount:	
Customer Id:		Sanction Date:	
Address:		Disbursed Amount:	
Loan Account No:			
Rate of Interest:			

Txn Date	Value Date	Particulars	Debit	Credit	Balance
29-02-2020	29-02-2020	Opening Balance	12154.08	0	12154.08
20-03-2020	20-03-2020	Details of various debit and credit entries from concened reference date till lodgement of claims	238	0	12392.08
21-03-2020	21-03-2020		91	0	12483.08
21-04-2020	21-04-2020		100	0	12583.08
21-05-2020	21-05-2020		97	0	12680.08
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